

Frequently Asked Questions

1. Do I have to be working to do this course?

No. However if you are working in a suitable business then we will plan your assessments around your workplace (if you want this) . If you are not working then we do recommend a work placement (preferably min of 80 hours) but this is not mandatory

2. Does the work placement need to be full time?

No. A work placement schedule will be given to you at the commencement of your class.

3. Can you help me find a work placement?

You will need to organise your own work placement. The best way to do this is to introduce yourself to a number of employers in the warehousing industry (better if they are close by or easy for you to get to). Tell them of your ambitions and that you will be undertaking a certificate in warehousing. This work may be paid or unpaid (voluntary).

4. How long will it take to do the course?

There is a total of approx. 24 classroom sessions however you do get 12 months to meet all requirements.

5. What does the course involve?

Once you have enrolled into the course you will receive clear instructions detailing what you need to do. If you are undertaking the course in the classroom then it's a matter of attending for your scheduled sessions, completing any set tasks and undertaking assessment as per your training plan. We will issue you with tools (tracking documents and planners) to assist you in planning and completing your course requirements.

6. Is there any government funding for this course?

Yes, from time to time. Funding means that part or all of your course fees are paid for by the department in charge of the funded program. Eligibility requirements apply and course fees (if any) will depend on your circumstances. Contact our Enrolment Officer for further information. If you are receiving government benefits, then you may be able to apply for assistance from Centrelink - Please contact Centrelink to find out if you are eligible for any assistance. If you are being serviced by a Job Active provider then they may also assist with any payment required.

7. What help and support will I get during my study?

You will have unlimited email support, as well as limited phone support during your study. You may arrange for additional support; however the program has been designed to ensure you have the required support.

Just Careers Training Pty Ltd

RTO Provider number 91413

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8. Can I fail?

The course is competency based, meaning that you will need to demonstrate competency (skills and knowledge over time at the required level). Due to the good design of this course, if you follow the instructions, you will be able to demonstrate competency. When your trainer marks your work, they will contact you and inform you if you have met the requirements. If you have not met the requirements, your trainer will attempt to do this over the phone. If however despite your trainers best attempts you still have not been able to demonstrate competency, you may be required to submit further evidence (redo some questions or tasks for example), There is a reassessment fee should this occur. Please refer to the brochure for your course. Please do remember however, that your trainer is there for your support and in most cases you will not need to resubmit evidence.

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